

Privacy Policy

btcx.com

This Privacy Policy will be effective from 1st of November 2017.

This Privacy Policy is meant to help you understand how your data is collected, stored, used and shared.

Collecting

We may collect and store any information you provide us when you use our services, including but not limited to, your username, e-mail address and account details.

In order to use certain features of the services, you may be required to provide us with certain personal information, including but not limited to, your name, address, telephone number, date of birth, passport copy, utility bill or acceptable proof of address and information regarding your bank account.

We may also collect your non-personal identification information. Such information may include your browser's name, IP address, device information and Cookies. You are free to decline our Cookies if your browser permits, however, declining our Cookies may interfere with your use of our website and services.

Storing

We store personal information as required by law. We store information about players and visitors to our site on servers located in Ireland, and we may also store this information on servers and equipment in other countries. The data we hold may also be processed by employees operating outside the Europe work for us or one of our Affiliates or for one of our vendors. When we transfer your personal information internationally we will take reasonable steps to ensure that your personal information is treated securely, lawfully and in the manner, we describe here. Please note that laws vary from jurisdiction to jurisdiction, and so the privacy laws applicable to the places where your information is transferred to or stored, used or processed in, may be different from the privacy laws applicable to the place where you are resident.

We protect your information using physical, technical, and administrative security measures to reduce the risks of loss, misuse, unauthorized access, disclosure and alteration. We do not sell, trade, or rent your information to third parties. To ensure the security and confidentiality of personal information that we collect online, we use data networks protected by industry standard firewall and password protection. In the course of handling your personal information, we take measures reasonably designed to protect that information from loss, misuse, unauthorized access, disclosure, alteration or destruction.

You should never disclose your account password to other and we strongly recommend enabling Two Factor Authentication service.

Using

Our primary purpose in collecting personal information is to provide you with a secure, smooth, efficient, and customized experience.

We will not retain your personal information for longer than is necessary for our business purposes or for legal requirements. For instance, we may retain some information for a few years after you have closed your account with us if this is necessary to meet our legal obligations or to exercise, defend or establish legal rights.

We use the information we collect from our services to provide, maintain, protect and improve them, to develop new ones and to protect our site and our clients. If allowed by law, we may record and monitor electronic communications to make sure that they comply with our legal and regulatory responsibilities and internal policies. We will monitor and conduct analyses on your account for credit, fraud, compliance and other risk-related purposes, as required by law.

We use your personal information to check your eligibility for the service and verify your identity.

We may use your e-mail address to contact you from time to time. This might be for security reasons, to ask your opinion about the Website, or it may be to keep you updated on any changes to the services provided on the Website. You may decline to receive certain communications.

Sharing

We use third party services and such third party's affiliates services which enable you to place monetary deposits and perform transfer of payments within our website by making use of your existing credit card (as and if available and applicable) (the "Service" and the "Third Party Service Provider"). The Services do not include any additional service, and such third party services do not include providing and/or depositing the applicable cryptocurrency at your account.

We may share and transfer (including cross border transfer) Personal Information with the Third Party Service Provider for the purpose of rendering the Services which will be made to our website via the use of your credit card. The Personal Information will be shared with the Third Party Service Provider after you elect to execute such monetary payments by using the Services of the Third Party Service Provider. For the purpose of this section, Personal Information shall include information that identifies or may identify you, including the information submitted by you through the registration form when you subscribe to the website such as your E-mail address, password, country and city and/or information provided

through social websites or any other identifying information provided by you while using the services of our website.

In addition, we may transfer any Non-Personal Information provided by you through your use of the services on our website to the Third Party Service Provider in order to allow the Third Party Service Provider to perform preliminary examinations of Non-personal Information for the purpose of determining if you are qualified to use the services of such Third Party Service Provider (including the history of your transactions on the website which will be provided without any identifying information and solely for the purpose of performing the preliminary examinations).

This Privacy Policy may be amended at our discretion without prior notice. We encourage you to review it periodically in order to be aware of the changes we may have made. Reading it carefully and checking for any modifications is your responsibility. By using the Website, you accept and agree to the Privacy Policy and our Terms and Conditions.

If you have any queries or complaints about our compliance with this Privacy Policy please contact us at support@btcxe.com